

# 11<sup>th</sup> Hour Ice - Winter Wonderland 2018 – 2019

## Positions Available in Cardiff, Swansea & Aberystwyth

### Seasonal Ticket Office Staff

#### *Job Description:*

Assist with the operation of a fun and festive temporary ice rink. This position is located in our Onsite Ticket Office. Duties include assisting customers wishing to purchase tickets for the rink, supporting online sale queries, handling cash, helping customers stay safe and happy prior and after skating, enforcing the Conditions of Sale and being the front line of customer service for the ice rink.

#### *Personal requirements:*

Reliable, bright and hard-working individuals who are focused on visitor satisfaction and who are confident in dealing with customers face to face. The successful candidates must be able to work effectively as part of a team, but also be able to work under their own initiative where required.

#### *Period of employment:*

**From 14 November 2018 to 6 January 2019.**

**Full time and part time hours available, with shifts on weekdays/weekends and evenings.**

*PAYE Contract: £7.5/hour ( Under 18's £6.5/hr)*

*To Apply for this role please follow the below link and select a location:*

**LINK TO 11<sup>th</sup> HOUR GOOGLE FORM**

*For further information relating to this or another role at the rink please email [jobs@11th-hour.c](mailto:jobs@11th-hour.c)*

**Closing Date for Applicants 30th September 2018**